

"Peaceful-Warrior Dojo" #16806, 91 Street NW,

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YAMA Membership Cancellation Policy

In the event you must cancel your membership, you will receive a refund as defined below:

- Membership cancellation is active in four weeks after receiving in writing.
- Refund will be issued in the same manner payment was made.
- Membership fee can be transferred to another person for additional fee \$25.
- Member can postpone temporarily his/her training giving four weeks prior notification in writing. The fee will be transferred to period following the initial agreement.
- Cancellation of long term membership (8 months) forfeits given discounts. The fee for used training will be calculated as regular per month membership, and 20% cancellation charges will be also applied.
- Cancellation requests due to illness or accident require a physician's written verification. Upon receipt of verification, we will issue a full refund.
- Cancellations due to personal reasons, etc. will not receive a refund.
- If a student is insubordinate, doesn't follow Dojo rules, causing other problems or fights in dojo or outside; the Academy policy is to cancel his/her membership permanently and no refunds are possible.

YAMA Board Edmonton, Alberta, June.8, 2019



www.yama-dojo.ca